

Planning Consultations - Privacy Policy

At South Oxfordshire and Vale of White Horse district councils, we understand the importance of ensuring that personal data is always treated lawfully and appropriately and that the rights of individuals are upheld.

You have a right to be informed about how and why your personal information is being processed. This document fulfils that obligation and provides specific information relating to how we collect, use and share the data collected through our planning policy consultations. For all other consultations, please refer to our [General Consultation Privacy Policy](#)

The councils' data protection pages, southoxon.gov.uk/dataprotection and whitehorse.gov.uk/dataprotection set out our obligations under the Data Protection Act 2018 (incorporating the General Data Protection Regulations).

The Town and Country Planning Act (Local Planning) (England) Regulations 2012 (as amended) and the Community Infrastructure Levy Regulations 2010 (as amended) set out our statutory planning requirements.

Data collection and purpose

Under the Data Protection Act 2018, the legal reason under which we process your data is your given consent.

We may need to collect personal data to enable you to respond to public consultations on planning policy (eg the Development Plan, including Local Plan and Neighbourhood Plans), Supplementary Planning Documents and other planning guidance, strategies and proposals.

Unless the consultation states that it is anonymous, your response may be linked to your email and IP address. We may ask you to provide your:

- name
- postal address
- email address
- telephone number

We may also ask you questions about your age, gender, ethnicity or whether you have a disability. We appreciate that it may seem unrelated or possibly intrusive when we ask these questions, however the information helps us to deliver fair and accessible services and to positively promote inclusion.

We also have a duty under the Equality Act 2010 to ensure that our consultations are accessible to all. All questions are optional, so if you do not feel comfortable providing the information, you can skip these questions. This data will be used for monitoring and reporting, and we will never publish the information in a way that could identify individuals.

Your comments and personal details

Comments will be processed and analysed by the council unless specified otherwise. Responses submitted by individuals will be made public (including online publication) alongside the individual's full name. No other contact details will be published.

Comments submitted by businesses or organisations will be made public (including online publication) alongside any business or organisation contact details provided.

Your consultation response, alongside any data provided, is collected and stored securely using our consultation software provider "Smart Survey".

Smart Survey does not use the data received for any purpose other than carrying out this service for the councils. For further information please visit: smartsurvey.co.uk/privacy-policy.

Data sharing

Where there is a statutory requirement to do so, for example at the submission stage of the Local Plan (Regulation 19 of the Town and Country Planning Act), your name, contact details and comments will be shared with the Secretary of State, a planning inspector and a programme officer. A programme officer acts as an independent point of contact between the council, inspector and respondents. The programme officer and/or the council may contact you with relevant updates on the plan, or to invite you to discuss your comments at a public examination.

For neighbourhood planning consultations, your name, contact details and comments will be shared with a planning inspector. Your comments will be considered by the planning inspector as part of the independent examination of the plan. The inspector and/or the council may contact you with relevant updates on the plan, or to invite you to discuss your comments at a public examination.

Data retention

Your data will be stored securely by the council and, where necessary, the planning inspector. It will be retained for up to six years after the relevant plan, document or strategy has been adopted. We will inform you if there is a statutory duty to retain the data for longer than this policy states.

From time to time, we may appoint a third-party service provider to support our consultations. This can include undertaking consultations on our behalf. The third parties will be required to comply with The Data Protection Act 2018 and the above retention periods.

Your rights

You have the right at any time to withdraw consent and also the right to ask for the information that we hold on you, to ask us to change information we hold about you if it is wrong, to ask that we suspend processing your data for a short while if appropriate and the right to request that your data is deleted unless we must keep it

for legal reasons. If you wish to exercise these rights or raise concerns regarding this policy, please email the relevant council on foi@southoxon.gov.uk or foi@whitehorsedc.gov.uk.

If you believe we have not handled your personal data as we have described here, please either call 01235 422485 or email data.protection@southandvale.gov.uk and your concerns will be fully investigated. If, after we have investigated your concerns, you are not satisfied with our conclusion, you have the right to refer the matter to the Information Commissioner's Office (ICO) www.ico.org.uk. Contact details are as follows: Tel: 0303 123 1113 / Address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

We reserve the right to update or revise this privacy notice at any time.

Last updated: 04 October 2019