

**St Luke's Road –  
Proposed zebra crossing**

**Engagement Report**

**August 2022**



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## **1. Summary**

Between Tuesday 19 July to Sunday 14 August 2022 Bristol City Council conducted an engagement survey asking about the proposed zebra crossing on St Luke's Road.

### **How we engaged**

To ensure the survey reached as wide an audience as possible:

- 1419 letters were sent out to residents and local businesses in the area explaining the proposals and with a direct link to the survey
- Paper copies with a free post envelope were available on request via an email address or phone number
- Online survey was compatible with word reader software
- Local stakeholders and community groups were emailed asking for their views
- All local councillors were contacted with a link to the survey and asked to promote it to interested parties.

### **Community survey**

A total of 162 completed responses were received from the survey. The headline findings are:

- 76% of respondents were people who use St Luke's Road to get somewhere else
- 155 respondents walk along the road, 92 use a bike and 83 drive a car or van.
- Over 80% of respondents strongly agreed that there was a need to improve the safety of people crossing St Luke's Road from the steps to the park
- Over 80% of respondents strongly agreed and agreed with the provision of a zebra crossing in the proposed location which is 27m south of St Luke's Road steps and south of the park entrance
- 86 free text comments were received and 19 supported the proposal, 25 wanted the crossing in line with the desire line, 5 felt the crossing was not necessary and others commented on the speed of traffic and wanted the railway underpass improved. Others had questions about a possible new park entrance, the existing traffic signalised crossing and suggestions of full road closures in the area.

### **Stakeholders**

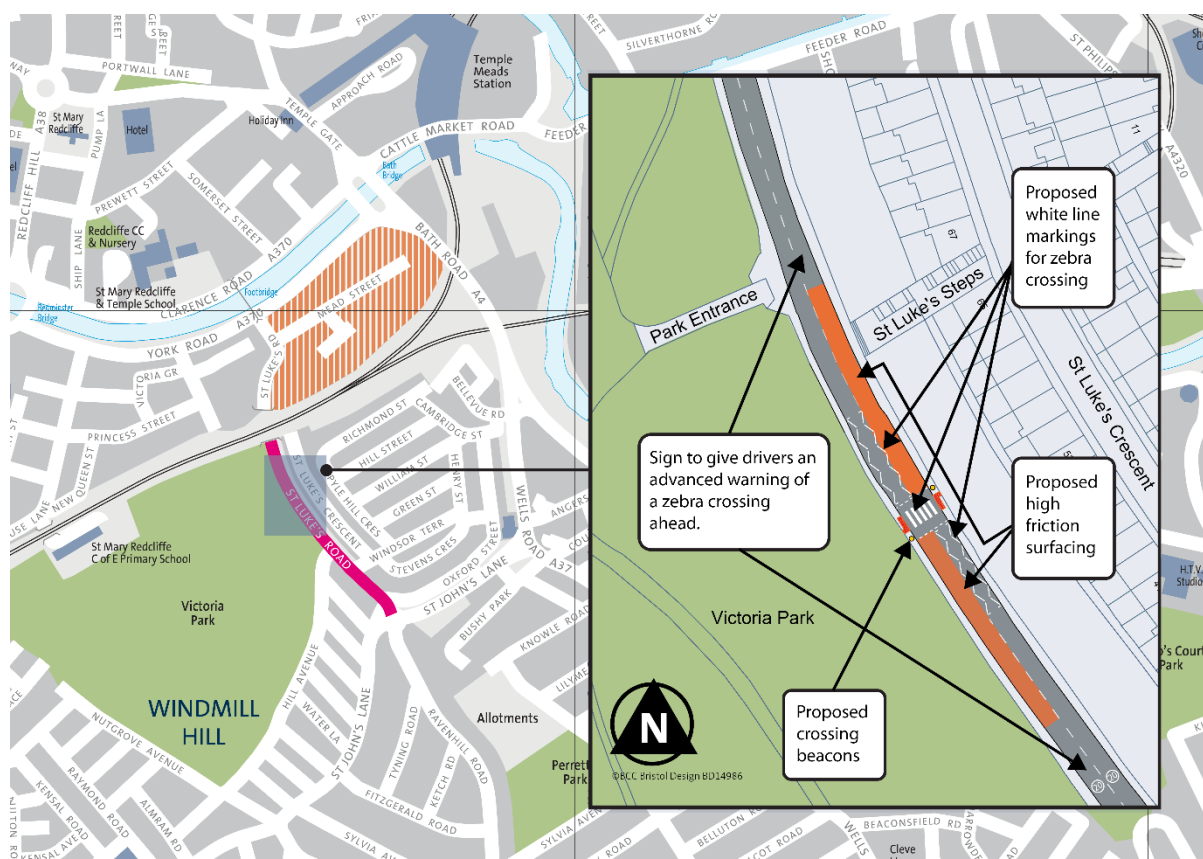
The Bristol Walking Alliance supported the proposal, and the police are keen to be kept informed moving forward.

## 2. Background

St Luke's Road is in two wards. Most of the road is in Windmill Hill, but the boundary to Southville starts at the railway bridge.

The proposal is to install a new zebra crossing on St Luke's Road. The proposal for the Zebra crossing is in response to local feedback about safety on St Luke's Road and a request by the Area Committee for a formal pedestrian crossing between St Luke's Roadsteps and Victoria Park. We are also aware that there has been feedback in the Mead Street development consultation about the safety of St Luke's Road which we are currently reviewing. A zebra crossing will help make it safer for pedestrians to cross to the park.

The position of the railway bridge and bend on the road means the proposed location for the zebra crossing is about 27m south of St Luke's Steps and the park entrance. We need to make sure that drivers and pedestrians have enough space to see each other when using the crossing, and, after much thought, this is the only feasible solution with the available funding. Refer to the drawing for details of the proposal.



## 2.1 Objectives of engagement and communications

The main aim of the engagement exercise was to:

- seek views from key and local stakeholders at an early stage, on their thoughts of the preliminary designs for the zebra crossing
- seek views from local businesses, local people living and working along and near the street at an early stage to inform preliminary design of any proposals
- begin a constructive dialogue and create the environment where people can be involved throughout the process of design and implementation

- create a good understanding of the possible proposals and any benefits amongst stakeholders, local businesses, local people, and commuters
- demonstrate Bristol City Council is prioritising sustainable transport options to help Bristol become a sustainable city with a low impact on our planet, clean air, and a healthy environment for all

The target audiences for this project include stakeholders such as:

- Bristol City Council ward members,
- Internal stakeholders/project teams
- People working on the street
- People who visit the street
- Local businesses and traders,
- Local resident associations, faith, and community groups
- Local people who live on the street or on side roads

### **3. Engagement Tools**

The team produced different products to support the engagement process and agreed on a survey as the best way to collate views from the community. The products included the survey with a freepost envelope, postcards, and posters. All the information was provided online and was compatible with word reader software and could be emailed out via editable pdfs.

The online survey had a shortened link [www.bristol.gov.uk/stlukesroad](http://www.bristol.gov.uk/stlukesroad) that was promoted and publicised through social media channels and newsletters etc. To ensure those who do not have online access were also included the team produced paper copies of the products.

The team encouraged everyone to have their say by:

- Posting out the survey to over 1419 local properties to raise awareness of the survey and encourage local people to have their say
- Contact local groups and key stakeholders and ask them to help raise awareness of the survey

The team also provided different ways for the public to get in touch if anyone had a comment or required a survey in a different format. They could contact the Transport Engagement team on email at [transport.engagement@bristol.gov.uk](mailto:transport.engagement@bristol.gov.uk), by phone 0117 9036449 or by writing to: St Luke's Road, Transport Engagement Team, PO BOX 3399, 100 Temple Street, Bristol, BS1 9NE.

#### **3.1 Community Survey**

The survey was designed by the team to capture views from residents, businesses and anyone who uses the road to help build a picture of the support for the proposed zebra crossing. The survey was split into the following sections:

1. Details of who is responding and travel habits
2. Questions about the zebra crossing
3. About you details

The survey was launched on Tuesday 19 July to Sunday 14 August 2022 which allowed four weeks for comment. The survey was hosted on the consultation hub on the city council website and had a shortened link of [www.bristol.gov.uk/stlukesroad](http://www.bristol.gov.uk/stlukesroad).

### **3.2. How we engaged**

The council wanted to engage with key stakeholders such as ward members, residents, community groups and local businesses to see what appetite existed for a new zebra crossing.

Project officers spoke with ward members to discuss the early engagement approach and agreed a community survey would work well and provided local contacts for groups who the officers could approach.

## **4. Results**

### **4.1 Stakeholder engagement**

The team identified key stakeholders who were contacted via email at the launch of the survey asking for their thoughts and comments. The key stakeholders list includes:

- Ward members
- emergency service providers,
- equality groups,
- transport operators,
- educational institutions,
- refuse firms,
- faith groups,
- voluntary and community sector groups.

### **Key stakeholders**

Responses were received from two key stakeholder groups:

#### **Police**

The police had a query regarding the placement of the zebra crossing and whether it was on the pedestrian desire line. It was explained that the crossing is away from the desire line but that was due to the lack of visibility which has been explained in the informal consultation documents.

#### **Bristol Walking Alliance (BWA)**


BWA support the proposed installation of the zebra crossing to create a safer means for pedestrians to cross this road. However, they have noted that “they are disappointed that it will be located 27m south of St Luke’s Steps, and so not on the key pedestrian line between Totterdown and Victoria Park. The danger of putting the crossing 17m beyond the end of the barriers at the bottom of the Steps is that pedestrians may still try to cross the road prior to the crossing”.

They feel there should be adequate visibility for approaching motorists if the crossing is located at the end of the existing barriers and that there should be appropriate interventions to slow traffic to the 20mph speed limit that is in operation.

#### 4.2 Community Survey results

A total of 162 completed responses to the survey have been captured using the online Smart Survey platform over the engagement period.

Below is a summary for each question with the breakdown of responses:

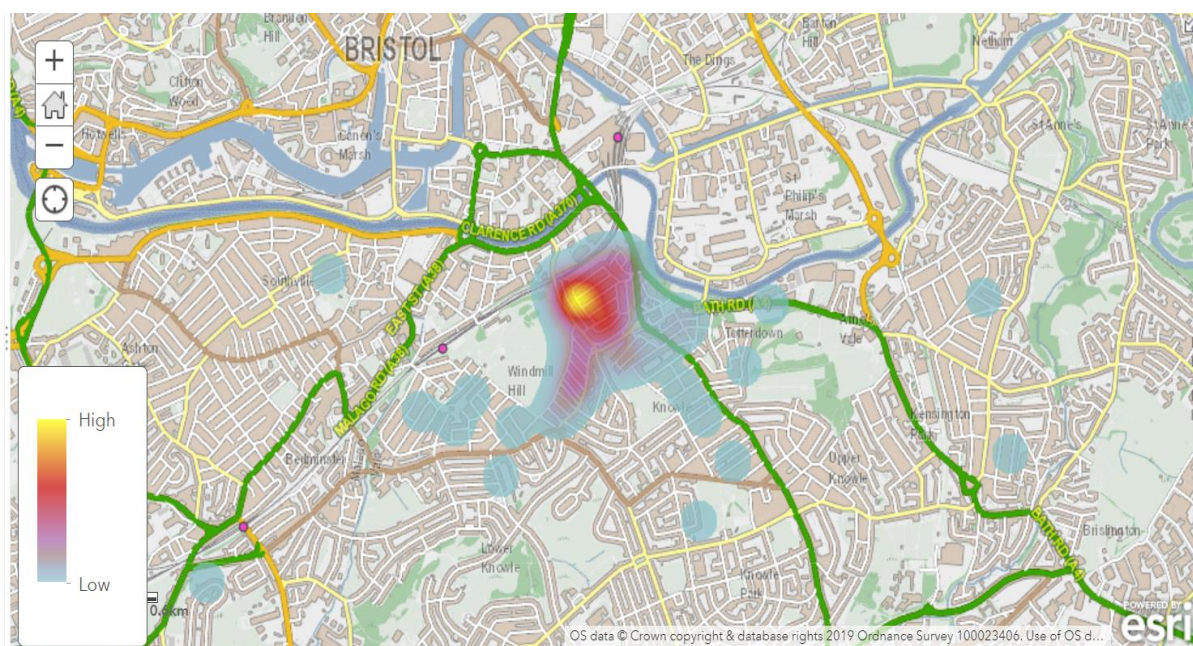
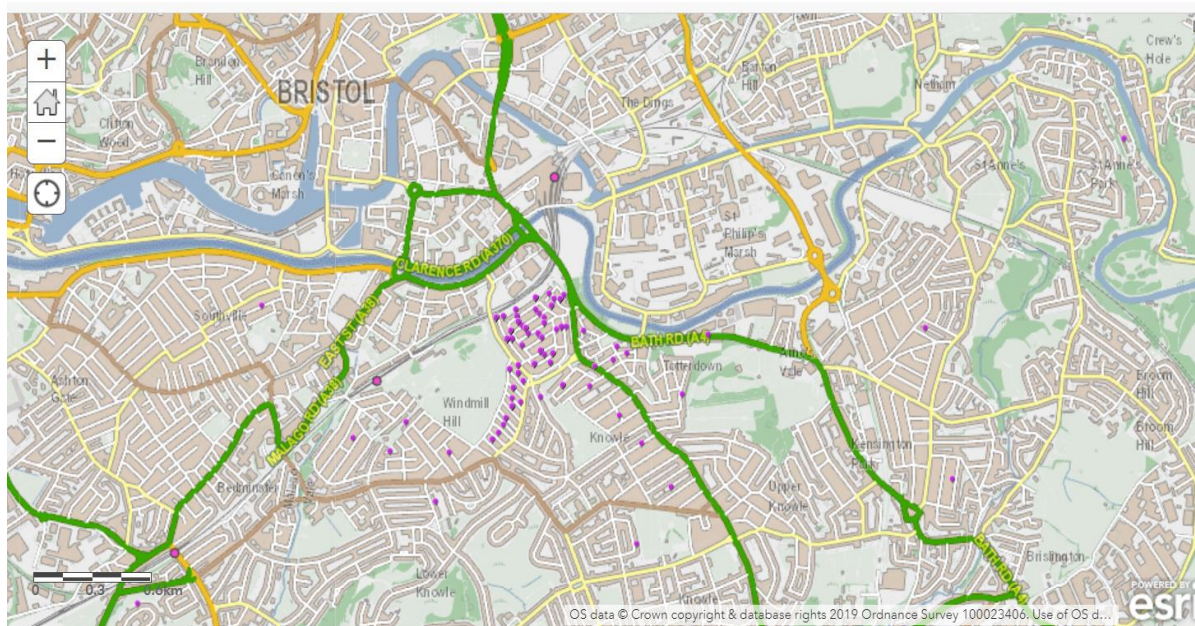
1. Which of the following best describes you?				
			Response Percent	Response Total
1	Resident on St Luke's Road		10.7%	17
2	Use St Luke's Road to get to somewhere else		76.7%	122
3	Business owner on St Luke's Road		0%	0
4	Work on St Luke's Road		0%	0
5	Other		12.6%	20
			answered	159
			skipped	3

Over 75% of respondents said they used St Luke's Road to get somewhere else.

2. What is your full postcode?			
		Response Percent	Response Total
1	Open-Ended Question	100.00%	159

The 159 postcodes have been plotted on a map below to show where the respondents live.












This heat map shows that there are high levels of responses from people that live very close to ST Luke's Road.

### 3. What are the main forms of transport you usually use along this route? (tick all that apply)

			Response Percent	Response Total
1	Walk	<div style="width: 95.6%;"></div>	95.6%	155
2	Use a bicycle	<div style="width: 56.7%;"></div>	56.7%	92


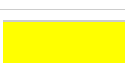




**3. What are the main forms of transport you usually use along this route? (tick all that apply)**






			Response Percent	Response Total
3	Use a scooter		15.4%	25
4	Catch the bus		1.2%	2
5	Use a taxi		4.9%	8
6	Use a motorcycle		1.2%	2
7	Drive a car / van		51.2%	83
8	Car passenger		20.9%	34
9	Other		1.2%	2
			answered	162
			skipped	0

Around 95% of respondents walk, 56% cycle and 20% drive along the road.

**4. Do you agree or disagree that there is a need to improve the safety of people crossing St Luke's Road from the steps to the park?**

			Response Percent	Response Total
1	Strongly agree		81.4%	131
2	Agree		13.0%	21
3	Neither agree nor disagree		2.5%	4
4	Disagree		3.1%	5
5	Strongly disagree		0.0%	0
			answered	161
			skipped	1

Over 94% of respondents agree or strongly agree that there is a need to improve the safety of people crossing St Luke's Road.

5. Do you agree or disagree with the provision of a zebra crossing in the proposed location which is 27m south of St Luke's Road steps and south of the park entrance?				
			Response Percent	Response Total
1	Strongly agree		50.6%	81
2	Agree		33.1%	53
3	Neither agree nor disagree		6.3%	10
4	Disagree		5.6%	9
5	Strongly disagree		4.4%	7
			answered	160
			skipped	2

Of those who responded over 50% strongly agreed and 33% agreed totalling 83% agreeing with the proposed location of the crossing.

6. If you do not agree with the proposed location of the zebra crossing, what else would you like to see and do you have any other comments on the proposal?				
			Response Percent	Response Total
1	Open-Ended Question		100.00%	72

Of the respondents 72 left comments and these have been categorised into the following topics so total 86 comments:

- Supportive of overall plans
- Not needed
- Desire line
- Narrow pavements
- Speeding traffic
- Improve railway underpass
- Existing crossing

- New park entrance
- Other

Topic	Number of responses
Supportive of overall plans	19 comments
Not needed	5 comments
Desire line	25 comments
Narrow pavements	5 comments
Speeding traffic	10 comments
Improve railway underpass	7 comments
Existing signalled controlled crossing	5 comments
New park entrance	6 comments
Other	4 comments







Below is a summary of the comments received in each category:



Category	Summary of comments
Supportive of overall plans	Happy with the proposals but would have been better if it could have been closer to the steps. The crossing can't come soon enough and fully support it. I think this a very positive proposal. I live very nearby and use this road every day in different ways (foot, scooter and car). It is a very difficult road to cross as a pedestrian and it is common to see children waiting for gaps to cross. I strongly agree with the proposed location of the zebra crossing, which is long overdue.
Not needed	There is a perfectly good zebra crossing a couple of meters up St Luke's Road. Also, a crossing on the brow of a hill is ludicrous. Pedestrians can already safely cross on the traffic light (pelican) crossing on St Luke's Road, just past Hill Avenue. Surely there are better things to spend money on.
Desire line	I feel like it should be further north closer to the tunnel, the steps and the park entrance. I am concerned that the proposal is too far away from the steps/park entrance that the temptation still exists to cut across directly. I'm not convinced that the location 27m away from the park entrance will encourage people to use the crossing. Understand the zebra crossing can't be closer to the steps but is there an alternative further up the road towards Windsor Terrace junction. There is a risk in proposed location children / others will choose to hop barriers to take most direct route.
Narrow pavements	The pavement is too narrow to walk along with young children. Adding more pedestrian traffic that is crossing the road both ways will make the narrow pavement a bit of a crush and possibly delay the flow of road traffic longer than necessary or risking pedestrian safety from impatient drivers. The narrow pavements and high speeds on this road make it feel very dangerous when I cross with my children to get to the park.
Speeding traffic	St Luke's Road is common for vehicles to quickly accelerate. I would strongly recommend the introduction of speed bumps to slow traffic down, especially now with the introduction of a zebra crossing. I think a permanent speed camera needs to be installed on this road. People regularly drive down there at 40/50mph. Hazardous road very close to park.
Improve railway underpass	It would be great if the railway underpass could be improved for pedestrians and cyclists. I realise it isn't in the remit of this scheme, but it is

	a horrible experience using this as on foot or on a bike. Concerns about the safety of St Luke's Road for cyclists, specifically the segment of road under the railway bridge, where cars frequently overtake cyclists and create a risk of collision. Some cyclists use the pavement to go through the tunnel on St Luke's Road, cycling on the road isn't safe, the road under the tunnel is narrow and it is dark.
Existing signalled controlled crossing	I presume the crossing opposite the shops and down from the pub on St Luke's Road will be dismantled as the zebra crossing will take its place. I strongly object if this replaces the traffic light crossing. Would it make sense to replace this with a zebra crossing and put a button-operated crossing in the position currently proposed for the zebra crossing.
New park entrance	Would it be possible to add a full sized park entrance at the zebra crossing location? It would prevent people jaywalking to avoid the detour. Would a new or extra park entrance, located at the proposed zebra crossing, help to encourage people to use it? Will there be an existing park entrance where the crossing is located? If not, then a new one should be created.
Other	Road should be closed to through traffic. There should be a footbridge from steep steps over to the park.





### Demographic data

The table shows that most respondents were aged 35 to 44 years old with 45 to 54 years old and 25-34 years old following.




8. What is your age?				
			Response Percent	Response Total
1	0-10		0.00%	0
2	11-15		0.00%	0
3	16-17		0.00%	0
4	18-24		1.3%	2
5	25-34		27.2%	43
6	35-44		34.8%	56
7	45-54		16.5%	27
8	55-64		10.8%	18
9	65-74		6.3%	10







8. What is your age?				
			Response Percent	Response Total
10	75-84		1.3%	2
11	85 +		0%	0
12	Prefer not to say		1.3%	3
			answered	161
			skipped	1

9. Do you consider yourself to be a disabled person?				
			Response Percent	Response Total
1	Yes		4.5%	7
2	No		91.0%	141
3	Prefer not to say		4.5%	7
			answered	155
			skipped	7

10. What is your sex?				
			Response Percent	Response Total
1	Female		48.4%	76
2	Male		47.1%	74
3	Prefer not to say		3.62%	5
4	Other (please describe):		1.3%	2
			answered	157


10. What is your sex?				
			Response Percent	Response Total
			skipped	5

11. Have you gone through any part of a gender reassignment process do you intend to?				
			Response Percent	Response Total
1	Yes		93.5%	143
2	No		0.7%	1
3	Prefer not to say		5.9%	9
			answered	153
			skipped	9








12. What is your ethnic group? (please tick one box only)				
			Response Percent	Response Total
1	Asian / Asian British		1.9%	3
2	Black/ African/ Caribbean /Black British		1.3%	2
3	Gypsy / Roma / Irish Traveller		0.0%	0
4	White British		81.4%	128
5	White Irish		0.0%	0
6	White Other		6.4%	11
7	Mixed / Multi ethnic groups		1.3%	2
8	Prefer not to say		5.1%	9









### 12. What is your ethnic group? (please tick one box only)

			Response Percent	Response Total
9	Any other ethnic background (please describe):		0.0%	0
10	Other		2.6%	4
			answered	156
			skipped	6




### 13. What is your religion / faith?

			Response Percent	Response Total
1	No religion		73.8%	116
2	Buddhist		1.27%	2
3	Christian		11.46%	18
4	Hindu		0%	0
5	Jewish		0%	0
6	Muslim		0.63%	1
7	Pagan		1.27%	2
8	Sikh		0%	0
9	Prefer not to say		10.8%	17
10	Other		0.63%	1
			answered	157
			skipped	5

#### 14. What is your sexual orientation?

			Response Percent	Response Total
1	Bisexual		7.0%	11
2	Gay man		5.09%	8
3	Gay women / lesbian		1.27%	2
4	Heterosexual / Straight		73.24%	115
5	Prefer not to say		12.10%	19
6	Other		1.27%	2
			answered	157
			skipped	5






#### 15. Are you pregnant or have you given birth in the last 26 weeks?

			Response Percent	Response Total
1	Yes		2.6%	4
2	No		93.4%	143
3	Prefer not to say		5.8%	9
			answered	153
			skipped	9

#### 15. Are you a refugee or asylum seeker?






			Response Percent	Response Total
1	Yes		1.29%	2

15. Are you a refugee or asylum seeker?				
			Response Percent	Response Total
2	No		92.2%	143
3	Prefer not to say		6.45%	10
			answered	155
			skipped	7

16a. We want to make sure our surveys are as good as possible. Please tell us if you agree or disagree with the following statements: There is enough information for me to answer the questions				
			Response Percent	Response Total
1	Strongly agree		33.9%	53
2	Agree		53.8%	84
3	Neither agree nor disagree		6.41%	10
4	Disagree		4.48%	7
5	Strongly disagree		1.28%	2
			answered	156
			skipped	6






**16b. We want to make sure our surveys are as good as possible. Please tell us if you agree or disagree with the following statements:**

**The questions make it easy for me to give my views**

			Response Percent	Response Total
1	Strongly agree		34.1%	53
2	Agree		50.3%	78
3	Neither agree nor disagree		7.09%	11
4	Disagree		4.51%	7
5	Strongly disagree		3.87%	6
			answered	155
			skipped	7

**16c. We want to make sure our surveys are as good as possible. Please tell us if you agree or disagree with the following statements:**

**The survey meets my accessibility needs**

			Response Percent	Response Total
1	Strongly agree		43.8%	68
2	Agree		41.2%	64
3	Neither agree nor disagree		12.2%	19
4	Disagree		1.29%	2
5	Strongly disagree		1.29%	2
			answered	155
			skipped	7