Directorate:	Information Technology Services (ITS)
Capability :	IT Service Creation
DDAT Profession:	N
DDAT taxonomy family:	N/A
DDAT Role level:	N/A
DDAT Market Force Led (MFL) Pay framework:	No
Job Title:	Technical Product Manager
Grade:	7
People Management Accountabilities (Y/N)	Yes

Job Purpose/Description of Role

A Technical Product Manager is accountable for the effective delivery of complex, high risk deliveries. You will manage one or more complex, high/medium risk agile product deliveries, via multi-disciplinary, highly skilled digital squads. You'll be adept at delivering complex digital and business change projects, breaking down barriers for your team, planning at a high level and getting into the detail to make things happen when needed.

You will be responsible for line management and coaching of Agile Delivery Managers, and ensuring that they are set up to successfully deliver the product backlog. You will provide the escalation route through to the Head of Product Development and ensure the consolidated delivery of technical change across multiple squads.

You will challenge approaches within and outside of the squads, be a positive role model of the values, attitudes and behaviours of the capability. You will facilitate focus on the delivery of outcomes. You will manage dependencies, identify and manage priorities and ensure the successful delivery of the technical products and services. You will have strong communication skills and will engage with senior stakeholders at all levels to support the effective delivery of those products and services.

You will facilitate the development and continuous improvement of the product and services of the team, turning the vision into reality. You will ensure the team deliver the vision in the most effective way whilst building something that is reusable and practical.

You will have recent experience and a deep knowledge of product management techniques and are developing expert skills, and will be expected to commit to undertaking development / qualifications to achieve professional standards of technical Product management

Main Responsibilities: (Work Activities)

1	Scope, mobilise and deliver technical products, services and outcomes ensuring the delivery of high quality digital services using the appropriate blend of agile methodologies, learning & iteration.
2	Lead the collaborative, dynamic technical planning process – prioritising the outcomes that need to be achieved against the capacity and capability of the multi-disciplinary teams and ensuring there is an iterative plan to work towards to ensure successful delivery.
3	Scoping, planning and delivery of complex/high risk technical product changes to new/existing systems across multiple technology platforms to achieve the required business outcomes. Definition and management of overall technical deliverable through the development, testing and implementation activities, ensuring systems are stable, supportable and meet business needs.

4	Matrix-management of multidisciplinary teams through the Agile Delivery Managers to ensure the successful delivery of outcomes to the business to agreed timescales, cost and quality.
5	Ensure all products are built to an appropriate level of quality for the stage (alpha/beta/production) and stakeholder audience.
6	Promote and deliver the Agency's technical strategy and identify opportunities, efficiencies and benefits where appropriate. Design and appraise solutions and make recommendations for continuous improvements, efficiencies and realisation of benefits.
7	Actively participating in the Technical Product Manager community, sharing and re-applying skills and knowledge and applying best practice. Proactively share knowledge of agile methodologies and lean practices and advise on appropriate tools and techniques.
8	Facilitate continuous improvement and apply the most appropriate agile and lean tools and techniques for the environment.
9	Manage the overall integrity and coherence of the technical delivery, its dependencies and interfaces with other deliverables through appropriate tooling.
10	Management of ongoing relationships with internal & external technical stakeholder groups as required e.g. manufacturer groups, DVSA etc
11	Identification and assessment of technical resources, both physical and virtual, to ensure delivery. Prioritisation of required resources in line with changing priorities and supply availability.

Professional Skill/Competency SFIA (maximum of 6)		Level (1-7)
1	Programme Management (PGMG)	Level 6
2	Relationship Management (RLMT)	Level 6
3	Financial Management for IT (FMIT)	Level 6
4	Project Management (PRMG)	Level 5
5	Product Management (PROD)	Level 5
6	Innovation (INOV)	Level 5

Civil Service Behaviours (maximum of 6)		Level (1-6)
1	Changing and Improving	4
2	Making Effective Decisions	4
3	Managing a Quality Service	4
4	Delivering at Pace	4
5	Leadership	4
6	Communicating and Influencing	4

Specific Technical Skills & Experience:		
	Technical Skill/Experience	Description
1	Experience in delivering digital products and services	Mandatory
2	Proven experience using agile methodologies	Mandatory
3	Proven experience balancing multiple priorities and dealing with ambiguity	Mandatory
4	Sound understanding of the digital landscape	Mandatory

5	Experience in matrix-managing multi-disciplinary teams	Mandatory