



Terms and conditions for the Central Co-op £250 Customer feedback prize draw.

Central Co-op Ltd (Promoter) is offering 1 randomly selected respondent a chance to win £250 of co-op vouchers.

The Promotion is open to any respondent aged 16 or over at the time of entry. Employees of the Promoter and other persons connected with the administration of the Promotion are not eligible to enter the Prize Draw.

Prize Draw Period means from 1st day of each month and ends on the last day of each month starting from 1/6/22 until 31/12/23 or until the Promoter discontinues this promotion.

To enter the Prize Draw, respondents must, during the Prize Draw Period complete Customer Survey and opt into the Prize Draw. All entries into the Promotion submitted between the 1st day of each month and the last day of each month will be entered into the Prize Draw. Within 5 business days following the end of each month 1 respondent will be selected by random draw from among all the eligible entries.

The £250 Central Co-op vouchers are non-transferable, non-refundable and cannot be exchanged for any other product or cash alternative. The Promoter will notify the randomly selected respondent after each Prize Draw individually via email.

The randomly selected respondent will, within 30 days of the respondent being notified of their chosen entry, be sent the choice of which registered charity to donate the charitable donation to. The randomly selected respondent will have 30 days to respond to the promoter by email with their full name and membership details if applicable. If the promoter cannot contact, you or you do not respond within 30 days then the promoter reserves the right to withdraw the prize.

The promoter accepts no responsibility for the prize being lost or delayed by post. The decisions of the Promoter in respect of this Promotion and each Prize Draw are final and no correspondence will be entered into in this respect. If for any reason any aspect of the Promotion is not capable of running as planned then the Promoter may in its absolute and sole discretion suspend, cancel, terminate, or modify the Promotion without any liability to any respondents or any other person. Respondents must take their own precautions (including but not limited to installing adequate protective measures to guard against software viruses and ensuring that up-to-date copies are made of all data) to protect respondents against loss or damage. Respondents agree that by taking part in the Promotion, personal details may be stored and otherwise processed by the Promoter for the purposes of administering the Promotion. By taking part in this Promotion, all respondents consent to the Promoter collecting, storing and using their personal data submitted with their entry for the purposes of this Promotion, in accordance with the Promoter's policy on data protection and privacy: <https://www.centralengland.coop/your-co-op/privacyand-data-protection>

The Promoter accepts no responsibility for entries that are incomplete, misdirected, lost, delayed, damaged or corrupted due to any computer malfunction, virus, bug or other reason whatsoever. To the fullest extent permitted by law and excluding death or personal injury caused as a result of negligence the Promoter accepts no liability for loss or injury as a result of the Promotion or receipt or misuse of any products that any respondent receives as a result of the Promotion. The Promotion is governed by the laws of England and Wales. The Promoter and all respondents agree to submit to the exclusive jurisdiction of the English courts.