

# See Hear Strategy - Lived Experience Survey for Adults with Lived Experience of Sight, Hearing or Deafblindness Challenges

Survey conducted by the Health and Social Care Alliance Scotland (the ALLIANCE) on behalf of Scottish Government

## Privacy Statement

### About this survey

The Scottish Sensory Hub based at the Health and Social Care Alliance Scotland (the ALLIANCE) are seeking views from adults aged over 18 years old about the next See Hear Strategy. This survey is being carried out on behalf of the Scottish Government.

The Scottish Government has spoken to people with sensory loss, and the staff who take action on the See Hear Strategy in each local authority area. These previous discussions have shaped the questions in the survey.

The survey comprises 18 questions and will take approximately 20 minutes to complete. The questions asked are all focused on the development of the next See Hear Strategy.

The survey is online and conducted using SmartSurvey which is GDPR compliant.

The ALLIANCE will use the survey findings to write a report for the Scottish Government. It will also be published on the ALLIANCE website in 2023.

If you have any questions about the survey, please contact the Scottish Sensory Hub at [sensory@alliance-scotland.org.uk](mailto:sensory@alliance-scotland.org.uk) or by telephone on 0141 404 0231.

## What Information do we need from you?

This survey is voluntary. If you choose to complete the survey, you will be asked to confirm you have read this privacy statement and consent to participate by ticking a box.

Survey questions relate to:

- The themes in the next See Hear Strategy.
- The focus areas in the next See Hear Strategy.
- What it means to live a good life with sight, hearing or deafblindness challenges.
- Social care and support services.

The last section of the survey is 'About you'. This section is entirely optional and you can still submit your survey responses without completing this part.

## What happens with the information from the survey?

The ALLIANCE will analyse the survey data and this information will be captured in a report to the Scottish Government and shared with the public. Responses will not be attributed to specific individuals but will be collated to provide statistical information. The Scottish Government will use this report as part of its wider engagement work for development of the next See Hear Strategy. This report will also be published and shared worldwide on the ALLIANCE website, social media and other channels, including hard copy.

The report may also be referenced in, or used to inform, other ALLIANCE reports and publications. Quotes and excerpts may be used in other ALLIANCE documentation and quoted on social media.

## Retention of data

SmartSurvey will retain your data for one year.

Equality and monitoring information will be retained for one year.

Published reports will be kept permanently.

The raw data from the survey will be kept for two years from the publication of the report.

## Your rights

You have the right to withdraw your consent at any time and you do not have to give a reason. However, we will not be able to remove information already included in statistical information that is no longer identifiable.

You also have the right to object to how we process your personal information, the right to access, correct, sometimes delete and restrict the personal and special category personal information we use. Together with the right to receive your information in a machine-readable format for transfer to another organisation and not to be subject to a decision based solely on automated processing, including profiling.

## Data Protection

The ALLIANCE and its sub-contractors will not distribute or disclose your personal information to third parties unless we have your written permission or are required by law to do so. We comply with the Data Protection Act 2018 and GDPR 2018 when handling your personal information. If you have any concerns about how we use your personal information, contact DPO at: [DPO@alliance-scotland.org.uk](mailto:DPO@alliance-scotland.org.uk). Alternatively, you have the right to complain to the ICO <https://ico.org.uk/concerns/>

For the ALLIANCE's full [privacy policy](#), please visit our website.

By participating you are consenting to us processing your personal and special category information for the above purposes, which is our legal basis for processing your personal information.

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